

RECEIVED
CENTRAL FAX CENTER

OCT 11 2005

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Docket No: Q63703

Alban COUTURIER

Appln. No.: 09/816,465

Group Art Unit: 2643

Confirmation No.: 6482

Examiner: Harry S. Hong

Filed: March 26, 2001

For: A MODULAR SYSTEM FOR MANAGING SERVICE CALLS, IN PARTICULAR
TELECOMMUNICATION SERVICE CALLS

AMENDMENT UNDER 37 C.F.R. § 1.111

MAIL STOP AMENDMENT

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated May 11, 2005, please amend the above-identified application as follows on the accompanying pages.